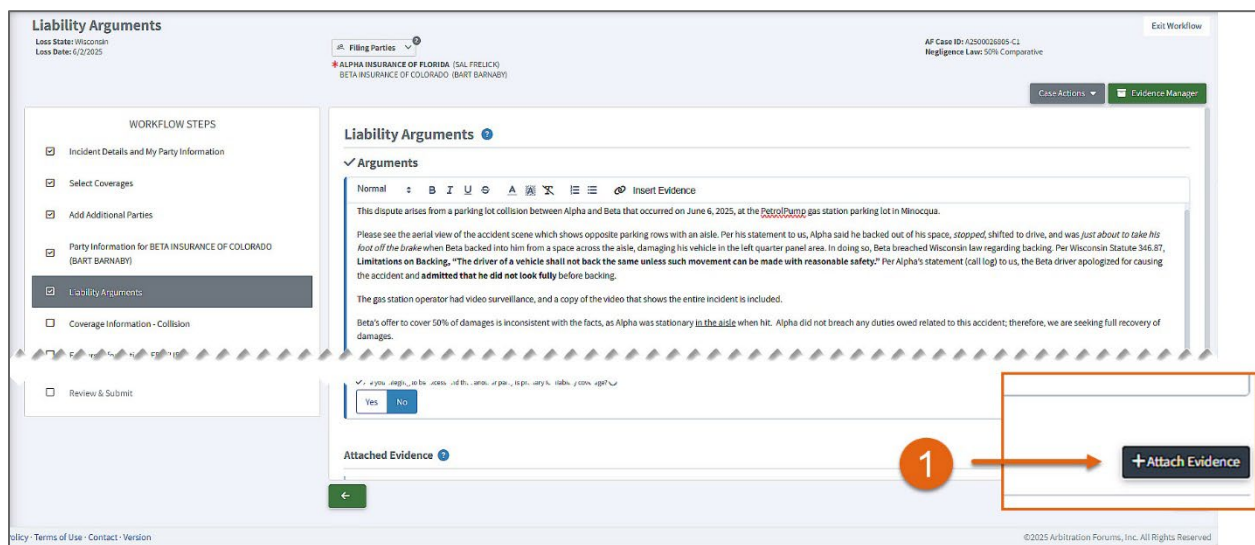


## Submitting Video Evidence in Total Recovery Solution® (TRS®)

1. Click “**Attach Evidence**” in the area where you wish to attach the video evidence, for example, *Liability Arguments* or *Feature Information*. Acceptable file types are .mov, .wmv, .avi, .mp4, and .vob. The file size cannot exceed 40 MB.



2. Click “**browse for files.**”

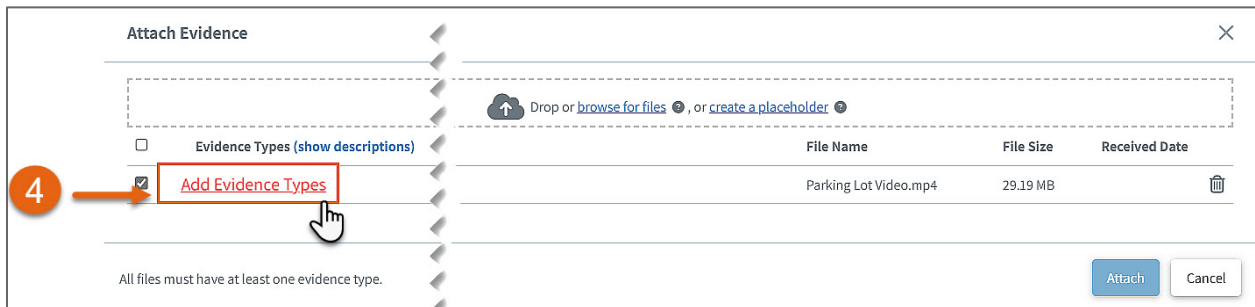


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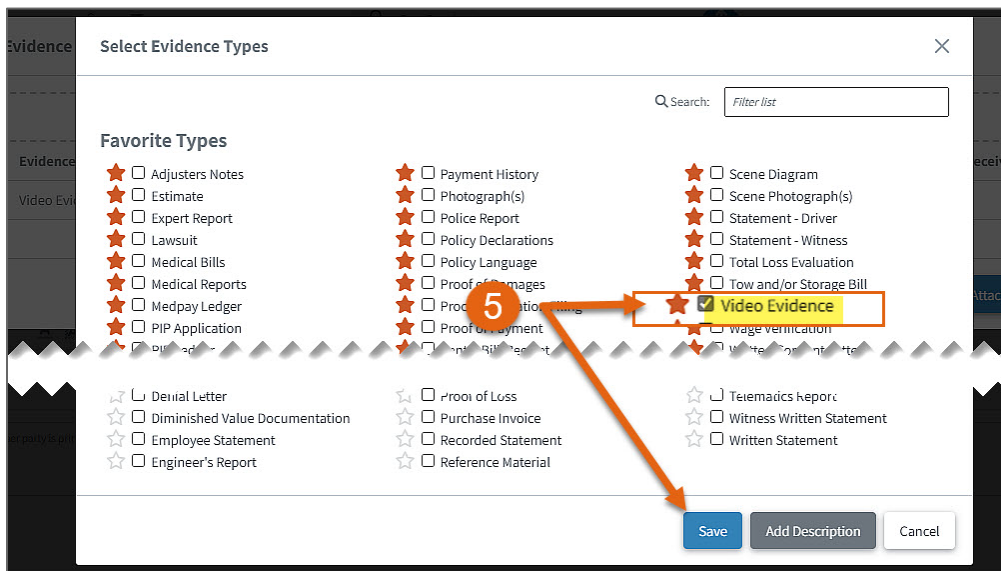
3. Navigate to the video file, select it, and click “Open.”



4. Click “Add Evidence Types.”

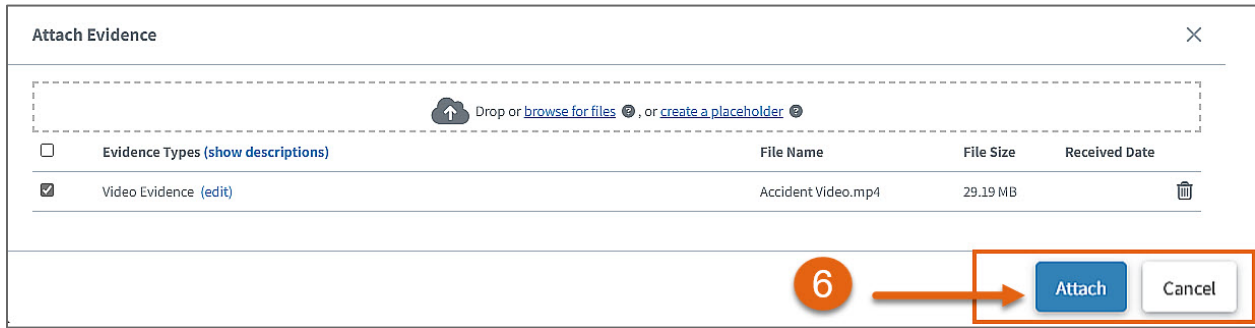


5. Select “Video Evidence” as the Evidence Type and then click “Save.” Adding a description is optional (i.e., surveillance video).



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6. Click “Attach.”



**Note:** The video evidence submission process is complete. The Attached Evidence section will indicate that the video evidence, depicted by the video icon, has been submitted and attached.



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